

Minimum requirements for IFMS

System Requirements

- **Computer/Processor:** 500 MHz processor (Recommended configuration is a Pentium III processor and 512 megabytes (MB) of RAM)
- **Operating System:** Windows XP/2000 or higher
- **Memory:** Minimum 256 MB of RAM
- **Display:** Super VGA (1024 x 768) or higher-resolution monitor with 256 colors
- **Peripherals:** Modem/Router, mouse & keyboard

Internet Connection requirements

An Internet connection of minimum 256 KBPS is required for optimal performance. The recommended speed is 512 KBPS. However, the performance may vary depending upon the number of PC's connected in a local area connection (LAN).

Browser Requirements

The application is optimised to work on Internet Explorer 7.0 or higher.

Common Problems

1) I have added new record but I am not able to view it.

Ans: This may occur due to the website being loaded from the browser cache. In such cases, kindly the check the version of your browser by following the following steps :-

- 1) Run Internet Explorer by choosing "Internet Explorer" from the Windows Start menu or clicking the IE shortcut from your desktop, if available.
- 2) Click "Help" to access IE's Help menu. Some later versions of IE don't display a menu bar by default. If you don't see a "Help" menu bar option near the top of the browser window, press "Alt-H," which displays the menu bar and simultaneously brings up the Help menu.
- 3) Choose "About Internet Explorer" from the Help menu.
- 4) View the version, which is displayed in a new window. The logo will show the general version you're running.

Please follow steps given below for the respective version of Internet Explorer on your machine.

Microsoft Internet Explorer 9.0

1. Open **Internet Explorer**.
2. Click **Tools** in the left menu bar (if opened) or click on the **Gear** icon in the right toolbar.
3. Click **Internet Options** and choose the **General** tab.
4. Click the **Delete...** button under the "Browsing History" section.
5. Make sure you **uncheck** "Preserve Favorites Website Data" at the top of this window.
6. Make sure you **check all options** below "Preserve Favorites Website Data".
7. Click the **Delete** button.
- *Deleting files could take awhile if you have a lot of files and history.*
8. Click **OK** to close window.

Microsoft Internet Explorer 8.0

1. Open **Internet Explorer**.
2. Click **Tools** in the left menu bar (if opened) or click on **Tools** in the lower right menu bar.
3. Click **Internet Options** and choose the **General** tab.
4. Click the **Delete...** button under the "Browsing History" section.
5. Make sure you **uncheck** "Preserve Favorites Website Data" at the top of this window.
6. Make sure you **check all options** below "Preserve Favorites Website Data".
7. Click the **Delete** button.
- *Deleting files could take awhile if you have a lot of files and history.*
8. Click **OK** to close window.

Microsoft Internet Explorer 7.0

1. Open **Internet Explorer**.
2. Click **Tools** in the upper toolbar or click on the **Tools** icon.
3. Click **Internet Options** to open **Internet Properties**.
4. Click the **General** tab
5. Click **Delete** under "Browsing History".
6. Click **Delete Files** under "Temporary Internet Files".
7. Click **Yes** on the **Delete Files** dialog box.
8. Click **Close** and then **OK**.

Microsoft Internet Explorer 6.0

1. Open **Internet Explorer**.
2. Click **Tools** in the upper toolbar.
3. Click **Internet Options** to open **Internet Properties**.
4. Click the **General** tab
5. Click **Delete Files** under "Temporary Internet Files".
6. Check **Delete all offline content**.
7. Click **OK** on the **Delete Files** dialog box.
8. Click **Apply** and then **OK**.